

DECLARATION

I declare to Hostinger Brasil Hospedagem de Sites Ltda under the company's CNPJ: 20.758.286/0001-86 that I, Norberto Constancio Gomes Neto, am responsible for the management of the domains: InOutStudio.com.br and Viajandoeclizando.com.br. On December 25, 2024, my cell phone was stolen, and they accessed my LastPass password vault account and changed it, making it impossible for me to access this password vault and also the two-factor security system (2FA), which gave me access, in addition to the password, to the management of the Hostinger panel and also to the

I have already had my access to the password vault restored, but since they disabled 2FA, when I re-enabled it, it comes back blank, without the codes to access inoutstudio.com.br and viajareclizando.com.br, the application only provides backup in the company's cloud, but there is no longer a way to restore. Since I recovered my website passwords, I was able to access InoutStudio.com.br, updated 18 of the 21 plugins that needed to be updated, and updated the Wordpress version to 6.8.1 06/07/2025 – 09:08 PM (GMT -3:00)

I would like to use this to request the removal of the double security factor so that I can access the Hostinger control panel (Cpanel) again.

As double proof, I created a post with this document on a page so that it is not public:
<https://inoutstudio.com.br/index.php/declaration/>

Waiting,

Norberto Constancio Gomes Neto

CPF: 125.024.578.82

RG: 22.284.007-9

+55 (11) 97777-5358